

We wanted to alert you to the following:

☐ **Your water meter was replaced today.**

During your meter replacement, water service was temporarily interrupted. If easily accessible, we used an outdoor spigot to flush the service line after replacement. Flushing an outside faucet may be necessary to remove any residual air or discolored water. Your water is safe to drink.

☐ **Your water line was flushed today.**

☐ **We were unable to replace your water meter because of one of the following reasons:**

- ☐ **Obstruction to meter box:** (please see reverse) _____
- ☐ **Property-side plumbing in poor condition** (please see reverse)
- ☐ **Other:**

If you have any questions about this notice, please call (831) 515-1523.

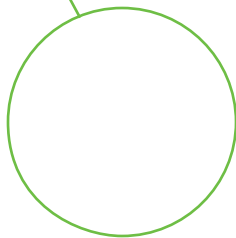
Si tiene alguna pregunta, por favor contactar (831) 515-1523.

If you have any questions about the City's water meter replacement project, visit

www.cityofsantacruz.com/mrp

Para información en español, favor de visita

www.cityofsantacruz.com/mrp



Please read the following carefully regarding our inability to replace your meter:

- ☐ **Obstruction to meter box** – if you are able or authorized to remove the noted obstruction, please do so as soon as possible so we can complete our work. Failure to remove the obstruction may result in a Notice to Correct and/or shutoff of water.
- ☐ **Property-side plumbing in poor condition** – Property owner is responsible to repair, replace, and maintain the water line on the property side of the water meter in good condition to safely withstand work on the meter.

A Notice to Correct will be mailed to the owner; the owner must repair or replace the property-side plumbing within 30 days of the notice. Should the owner fail to correct the defective condition, the City may at its option repair the plumbing with all costs to be billed to the owner, including penalties for violation of the City's ordinance; and/or the water service may be shut off to prevent leaks and avoid a hazardous condition on or around the property. SCMC §§ 16.04.070, 16.11.060, Chapter 4.

☐ **Other:** _____

PLEASE NOTE: If you are not the property owner, and therefore not responsible for removing obstructions to the meter box or correcting poor plumbing conditions, please forward this notice to the property owner to avoid a possible interruption of water service due to a continuation of the problem.

Your assistance in this matter is greatly appreciated.