



PLANNING & COMMUNITY DEVELOPMENT DEPARTMENT

PUBLIC COUNTER HOURS AT CITY HALL

809 CENTER STREET, ROOM 101, SANTA CRUZ, CA 95060

MONDAY	7:30 AM - 11:30 AM
TUESDAY	7:30 AM - 11:30 AM
WEDNESDAY	7:30 AM - 11:30 AM
THURSDAY	7:30 AM - 11:30 AM
FRIDAY	CLOSED

CONTACT US BY EMAIL OR PHONE

MONDAY - THURSDAY | 8:00 AM - 12:00 PM & 1:00 PM - 4:00 PM

ADMIN (MAIN LINE)

831-420-5110

CITYPLAN@SANTACRUZCA.GOV

PHONE PAYMENTS ACCEPTED

RENTAL PROGRAM

831-420-5140

RENTAL@SANTACRUZCA.GOV

CURRENT PLANNING

831-420-5416

PLANNINGCOUNTER@SANTACRUZCA.GOV

CODE COMPLIANCE

831-420-5111

CODECOMPLIANCE@SANTACRUZCA.GOV

BUILDING & SAFETY

831-420-5120

PERMITS@SANTACRUZCA.GOV

**PAYMENTS CAN BE MADE OVER THE PHONE DURING LISTED HOURS
OR VIA THE SECURE DROP-OFF BIN ON THE WALL TO THE RIGHT.**



ADDITIONAL DEPARTMENT REFERENCES

FIRE DEPARTMENT

Office Location: 230 Walnut Ave, Santa Cruz, CA 95060

Walk-In for Admin: 8 AM - 12 PM & 1 PM - 4 PM (Monday - Thursday)
Closed Fridays

Phone Hours: Same as above

Phone: 831-420-5280

Website: cityofsantacruz.com/fire

Services including: Fire prevention & life & safety, emergency management, marine safety division

PUBLIC WORKS DEPARTMENT

Office Location: 809 Center Street, Room 201, Santa Cruz, CA 95060

Walk-In & Phone Hours: 7 AM to 12 PM & 1 PM - 3:30 PM (Monday to Friday)

Phone: 831-420-5160

Website: cityofsantacruz.com/publicworks

Services including: Engineering design, traffic engineering & maintenance, storm water management, street maintenance, resource recovery management, waste reduction programs, wastewater system management, flood & parking control

WATER DEPARTMENT

Office Location: 212 Locust Street, Suite A, Santa Cruz, CA 95060

Walk-In: 1:00pm - 3:00pm

Phone Hours: 9 AM - 12 PM & 1 PM - 4 PM (Monday - Thursday)
9 AM - 12 PM (Friday)

Phone: 831-420-5200

Website: cityofsantacruz.com/water

Services including: Collect & move water, store & treat water, distribute & track how much water is used, bill customers for their water use, provide tools & resources to conserve water & protect the Newell Creek, Zayante & Laguna watersheds